South Bay Private Industry Council


> A Workforce Investment Board
Employers

Abbott Inc.
Ace Clearwater Enterprises
ACT PERSONNEL
Adecco Inc.
The Aerospace Corporation
Aerotech
Aflac
Aguilar Engineering, Inc.
Allied Signal
Alternative Resources Corp.
American Broadcasting Corporation
American Protective Services
Amtec Systems
Anaheim Hilton Towers
Anaheim Memorial Hospital
Anayst International Corporation
AON Risk Service
Apple One Employment Services
Arcata Association
Arrow 93 FM
Asset Corporate Undercover
Automobile Club of Southern California
Avibank Mfg. Inc.
Bay Harbor Hospital
Beckman
Blaine & Associates
The Body Shop
The Boeing Company
Boeing North America
Bokum Engineering
Burg - Warner Protective Services
Brotman Medical Center
Cyclac Inc.
Children’s Hospital of Orange Co.
City of Brea
City of Costa Mesa
City of El Segundo
City of Fullerton
City of Glendale
City of Hawthorne
City of Hermosa Beach
City of Inglewood
City of Lawndale
City of Long Beach
City of Los Angeles
City of Manhattan Beach
City of Redondo Beach
City of San Bernardino
City of Torrance
Collier-Young Agency
Collision Repair Center
Continental Data Graphic
Corestaff
Culver City
Culver Staffing Resources
Cybernet
D & D Personnel
Daniel Freeman Hospital
Daniel’s Jewelers
Delta Airlines
Department of Corrections
Diagnostic Products Corp.
Disneyland
Eagle 1
Employment Development Department
El Camino College
El Dorado Bank
Evergreen Air Center, Inc.
Faytech, Inc.
Federal Express
FileNet Corporation
Fox Liberty Network
Fox Sports Net
Freeman Alternative Resource Inc.
GDE Systems, Inc.
Herbalife
Incomen
Independent Capital Management
Kelly Services
Lear Astronautics Corporation
Lear jet
Learner’s
The Limited
Litton Enterprise Solutions
Long Beach Financial Corporation
Long Beach Memorial Medical Center
Los Angeles County
Los Angeles County Sheriff’s Department
Los Angeles Police Department
Lucas Aerospace Cargo Systems
M.I.S.I. Company, LTD
Macy’s Department Store
Management Recruiters of Burbank
Maripower Technical
Marin County
Marriott Hotels
Mary Penilo
Matter Inc.
Mervyns
Mikana Mfg. Co. Inc.
MISI Corporation
Nordstroms
Northrop Grumman
OCA Applied Optics
Olympic Co.
Omni Data & Financial
Onsite
Orange County Transportation Authority
Paramount Pictures
Parker-Hannifin
Pasona, Inc.
Pasona Pacific Inc.
Peak Technical Services, Inc.
Perimeter Financial Services
Pro Staff Personnel
Procter & Gamble Mfg. Co.
Protocol INC.
Raytheon Systems Company
Reliant, Inc.
Remedy Intelligent Staffing
Rite Aid Corporation
Robert F. Kennedy Medical Center
Robinsons May
RPS Inc.
Saddleback Hospital
Santa Monica College
Schneider National Connection
Science Applications International Corporation
Sears
Sherwood Management
Sony Pictures Entertainment
St. Francis Medical Center
St. Mary's Medical Center
State Industrial Products
Suburban Medical Center
Supplier Quality Associates Inc.,
T.J. Maxx
Tec / Aid Inc.
TECHCOD
Technical Services Operations AIL Systems Inc.
Technical Staff Connection
Tecolozate Research, Inc.
Top Gun Training
Toshiba Inc.
Tracerion Enterprises Inc.
Trade System International
Tri Staff Group
Triad System International
TSR Wireless, LLC
Tustin Personnel
Ultra-Lum Inc.
Universal Pictures
University of So. California
US Coast Guard
USC University Hospital Inc.,
VACCO Industries
Valvoline instant Oil Change
Vertec, Inc.
Voss Services Group
Waddell & Reed Inc.
Wait Disney Consumer Products
Wait Disney Pictures
The Waterfront Hilton Beach Resort
WGI Solutions
Message from the Mayor of Inglewood

As Mayor of the City of Inglewood, I am fully committed to the pursuits that will improve the quality of life and increase job opportunities. The workforce development efforts of the SBPIC is clearly one of those pursuits. SBPIC has endeavored to make a better future for the South Bay community by offering innovative, accessible job training programs and services to residents.

As SBPIC celebrates its seventeenth year of service to the community, it is with pride that I can say it has achieved and exceeded the performance standards set by the Department of Labor this year and each of the preceding 16 years.

With the sunset of the Job Training Partnership Act (JTPA) on June 30, 2000, rapidly approaching and the sunrise of the Workforce Investment Act (WIA) on July 1, 2000, the South Bay community will experience seamless changes to the delivery of workforce and job training services. Change, however, is nothing new to SBPIC. It has always taken a lead in developing creative ways of delivering services to clients. It maintains a position on the “cutting edge” with its technological development. The I-TRAIN (Intra-State Training Resource and Information Network) is an example of a technological development that has over the past several years been improved upon to make quality training available to program participants. In the past year, the I-TRAIN system has gone from an Intranet version only to the worldwide web of the Internet.

SBPIC was proactive in the implementation of Welfare-to-Work activities for the South Bay Service Delivery Area (SBSDA). It was one of a few job training service delivery areas in the State to exceed the enrollment goals for the first operational year because of its vision in structuring services that actualized effective results for participants on the road from welfare to work. The existing school-to-work program was restructured into a regional school-to-career system called the South Bay School-to-Career Alliance, which expanded sites from two high schools to 44 K-12 schools in the Inglewood, Centinela Valley, Hawthorne, Lawndale and Lennox school districts. A collaborative partnership with Los Angeles World Airport proved to be a success for the second year when 50 students completed internship training with nine students hired into full-time employment.

The workforce development efforts of the SBPIC not only address the needs of the unemployed but also the underemployed. When people of our community are employed in self-sustaining jobs, the cities benefit. When we have happy citizenry with buying power, our local economy benefits.

I congratulate SBPIC’s accomplishments and wish the Private Industry Council continued success as it transitions from JTPA to WIA, as the Workforce Investment Board.
From the PIC Chairman

Gene R. Novack

As the Human Resources Administrator for the Northrop Grumman Corporation, I have a real appreciation for the outstanding job that the South Bay Service Delivery Area (SBSDA) has done. As Chairman of the South Bay Private Industry Council (SBPIC) I am able to lend my sixteen-years in employment development, administration, and professional placements to the overall mission of the SBSDA. Additionally, I am an active member of the Aerospace Network Advisory Committee.

As the SBPIC enters its seventeenth year of service delivery to the communities in the South Bay, I take immense pride in its accomplishments, which have surpassed all expectations. With a list of accomplishments to its credit the SBPIC has developed effective partnerships, progress is evidenced by the ongoing enhancement of the Intrastate Training Resource and Information Network (I-TRAIN), the first ever online State of California approved education/training provider directory.

The SBPIC has gone to great lengths to make quality training providers available to South Bay residents. By empowering JTPA clients, the I-TRAIN system’s Consumer Report Card has provided access to quality, performance tested and state certified schools. Putting the ability to make informed decisions about training in the hands of the participant gives them choices regarding their future.

In 1999, the I-TRAIN expanded to the world-wide-web, which advanced its use far beyond the boundaries of the Southern California Region and adding the California Central Valley to the list of partners. With foresight and perseverance, the SBPIC has positioned itself to be chosen as the Official State of California-Eligible Provider List, as mandated by the Workforce Investment Act (WIA).

The South Bay School-to-Work Opportunities Alliance is another SBPIC program, which promotes access to school and work opportunities, and addresses the unique social and economic needs of youth in urban areas. These accomplishments have been ground-breaking steps toward the ongoing mission of the South Bay Private Industry Council, to improve the communities that it serves through comprehensive workforce investment programs focused on bettering the range of opportunities for the people of our community.

The next several months will be a dynamic time for all of us as we enter the next millennium with a new workforce development system ushered in by the Workforce Investment Act scheduled to sunrise on July 1, 2000. As I conclude my first year as PIC Chair, I am delighted to be part of an organization that is responsive to the needs of the unemployed, underemployed and employers.

I would like to extend an applaud-worthy congratulation to the staff of the One-Stop Centers throughout the South Bay Service Delivery Area and the Administrative staff, whose hard work and commitment to excellence through quality service has ensured this year’s program success once again.
Mayor
Gardena
Donald L. Dear

Council Members
Steven C. Bradford
James W. Cragin
Paul Tanaka
Terrence S. Terauchi

Mayor
Manhattan Beach
Linda Wilson

Council Members
Tim Lilligren
Walter Dougher
Joyce Karlin Fahey
Steve Napolitano

Mayor
El Segundo
Mike Gordon

Council Members
John Gaines
Kelly McDowell
Nancy Wernick
Sandra Jacobs

Mayor
Inglewood
Roosevelt F. Dorn

Council Members
Judy Dunlap
Jose Fernandez
Lawrence Kirkley
Jerome Horton

Mayor
Redondo Beach
Gregory C. Hill

Council Members
Gerard Bisignano
Michael Gin
Bob Pinzler
Kevin Sullivan
John Parsons

Mayor
Hawthorne
Larry Guidi

Council Members
Steve Anderson
Roy McNally
Mark Schoenfeld
Ginny Lambert

Mayor
Lawndale
Harold Hofmann

Council Members
Virginia Rhodes
Neil Roth
Larry Rudolph
Nancy McKee

Mayor
Hermosa Beach
Julie Oakes

Council Members
Sam Y. Edgerton
John Bowler
Cathy Dunbar
J. R. Reviczky
GORDON SCOTT
President
U.S. Globes in World Travel
Representing Private Sector

KAITH SOKY
International Representative
UAW-Region 5
Representing Labor

LARRY SOUTHE
Owner
Square Deal Trophies & Awards
Representing Private Sector

OMIE THORNTON
District Administrator
Department of Rehabilitation
Representing Rehabilitation

ART VILLAREAL
Membership/Business Development Coordinator
Water and Power Federal Credit Union
Representing Private Sector

TARA WESTMAN
Director Community Affairs
Daniel Freeman Hospital
Representing Private Sector

John Parsons
Manager
Horrell Realtors
Representing Private Sector

Dr. Robert Zahary
Vice President of Academic Affairs
California State University, Dominguez Hills
Representing Economic Development

MARTA GUILOCO
Executive Director
Inglewood Neighborhood Housing
Representing Housing

JANET HAIN
Regional Manager, Public Affairs
Southern California Edison
Representing Private Sector

BRENT INGER
Representative
Air Touch Cellular
Representing Private Sector

YVETTE JOHNSON
Community Liaison
Behavioral Health Services
Representing Community
Based Organization

NANCY SAVAGE
Administrator
Northrop Grumman
Representing Private Sector

Dr. Elizabeth Nash
Superintendent
Southern California Regional Occupational Center
Representing Education

SISTER ELIZABETH PAREHAM
Vice President
Robert F. Kennedy Medical Center
Representing Private Sector

Gene R. Novack
South Bay PIC Chairperson
Manager, Professional Staffing & Deployment Services
Northrop Grumman

SAMUEL BINGHAM
Bingham & Associates
Financial & Insurance Services
Representing Private Sector

JAMES ADAMS/Jackie Mizelle-Burt
Regional Administrator
L.A. County Dept. of Public Social Services
Representing Social Services

STEPHEN DIMITROFF/Simmie McDaniel
Manager
State of California Employment Development Dept. (EDD)
Representing EDD

Dr. Thomas M. Fallo
President
El Camino Community College
Representing Education

Alternates

DR. GARY LEVINE
Associate Dean
California State University, Dominguez Hills

DR. LINDA ARROYO
Dean of Community Advancement
El Camino Community College

LaTonya Jones
Special Projects Coordinator
Southern California Regional Occupation Center
"For both those in need of, as well as providers of training and employment, the South Bay One-Stop System is an enormously valuable resource."  

Michelle Arthur
One-Stop Career and Education System

The One-Stop Career and Education System continues to provide South Bay communities with access to a wide variety of services. These services include a range of employment and training services, post-secondary education, and health and human support services at no cost to participants. The One-Stop Centers address the needs of the South Bay area employers and businesses by providing no cost staffing services, customized training services, job posting, candidate recruitment and screening, and tax credits through its publicly funded programs.

The primary goal of the One-Stop System is to offer convenient access to a wide array of services under one roof; job information, training and job placement services including labor market information, career workshops, job placement assistance, job club, individualized career assessment and much more are all available. In addition, California State University Dominguez Hills, the State of California Employment Development Department, and El Camino College are co-located in the Inglewood One-Stop Career and Education Center.

"Respect is earned through consistent reliable hard work, performance and achievement, the South Bay One-Stop System has earned respect in abundance." Anthony Turner

The Inglewood One-Stop Career and Education Center (a comprehensive One-Stop) represents the collaborative partnership of the City of Inglewood, the South Bay Private Industry Council (SBPIC), the California Department of Rehabilitation, the California Employment Development Department, the Los Angeles County Department of Public Social Services, the South Bay School-to-Career Alliance (under the auspices of the SBPIO), the Inglewood Unified School District, the Centinela Valley Union High School District, California State University Dominguez Hills and El Camino College.

The City of Inglewood operates One-Stop Centers in Inglewood, Hawthorne and Lawndale. The City of Gardena operates a One-Stop Center for Gardena residents. Redondo Beach, Hermosa Beach, and Manhattan Beach residents are served by the One-Stop Center located in the City of Redondo Beach. The Westchester One-Stop Career and Education Center is operated by the City of Inglewood under the auspices of the City of Los Angeles Private Industry Council and services the residents of the City of Los Angeles.
"The employment training I received has given me the skills I need to obtain the great job I now have.” Ebony Matthews

From left to right: Kevin Moiley, representative from Maxine Waters' office of the 35th Congressional District; Linda Tarnoff, representative from Don Knabe's office, County of Los Angeles, Fourth District Supervisor; Ken Keisler, Director of the Los Angeles County Private Industry Council; Tara Westman of Daniel Freeman Hospital; Sister Regina Salazar of Daniel Freeman Hospital; a School-to-Career participant; Robert Bakken of Daniel Freeman Hospital.
School-to-Career Overview

The South Bay Private Industry Council is now in its fourth year of a collaborative effort for systemic education reform through the school-to-work/career initiative. In 1996 the South Bay Private Industry Council provided leadership in the region to form the South Bay School-to-Work Alliance. The Alliance is a collaboration of business, education, government and community supporting K-12 schools to reform the education system so that all students are prepared for success in college and careers.

The Alliance was launched with a five-year, $2 million federal school-to-work grant awarded in late 1996 which provided seed money to establish school-to-work centers at Inglewood and Leuzinger High Schools. These centers have provided more than 4,000 students and teachers with career preparation resources and computer technology since opening in 1997. Linkages were also established with El Camino Community College to integrate services to out-of-school youth through the One-Stop Career and Education Centers and with California State University Dominguez Hills to develop a comprehensive evaluation system.

In 1999, through award of a $1.7 million three-year California school-to-career implementation grant, the South Bay School-to-Work Alliance transitioned to a region-wide school reform effort involving 44 K-12 schools in Inglewood, Hawthorne, Lawndale and Lennox. Collaboration was also expanded with the post secondary partners El Camino Community College and Cal State Dominguez Hills. Now called the South Bay School-to-Career Alliance (the South Bay Alliance), this regional effort is strategically aligned under the leadership umbrella of the South Bay Private Industry Council, Workforce Investment Board and Youth Council. Through collaboration and broad community outreach, the South Bay Alliance has continued to progress in its effort to prepare young people to be competitive in the new knowledge based industries of the 21st century. New school-to-career centers are underway at Lawndale and Inglewood High Schools, which will include new computer technology resources for students and teachers. Integrated curriculum training is being developed for more than 250 K-12 teachers in partnership with El Camino Community College and Cal State Dominguez Hills. Increased opportunities for training in the workplace are available with more than 50 students trained through the Los Angeles World Airways Gateway Internship Program which is projected to expand to 100 students in the coming year. A special healthcare internship program was piloted at Daniel Freeman Hospital where 19 foster care youth received classroom and hands on training in a variety of hospital departments. A business and education partnership breakfast at El Camino College provided K-12 superintendents, principals and administrators with a real-world view of the challenges and opportunities facing students in the workplace of the 21st century.

Through the expanded regional focus of the South Bay Alliance, more than 2,000 students and teachers will be connected to the world of higher education and work in the coming year.
Senior Aides Program

At a time in life when many mature workers are entering retirement, many others are faced with the prospect of attempting to survive on a fixed income, which often falls very short of sufficient. Leaving them with no alternative other than having to continue working in order to make ends meet.

Recognizing that many mature adults are facing financial crisis, the South Bay Service Delivery Area developed its Senior Aides program, focused on a more customized approach geared toward the unique occupational requirements of these individuals. The assessment, workshops, counseling sessions and job placement services were developed especially to meet the needs of each mature worker age 55 years and older, through part-time work experience available to low-income persons.

The City of Inglewood is a proud sponsor of National Senior Citizens Education and Research Center (NSCERC) Senior AIDES Program. The project's goal is to offer mature individuals assistance in returning to the workforce. Many of these workers have been forced into early retirement. Some were displaced due to plant closure and/or relocations. Still others, who have never entered the workforce, all now find themselves in dire financial straits. Whether the need is job placement assistance, fine-tune existing skills or learn new ones, the Senior AIDES program provides services to meet all their needs. Many participants have the opportunity to co-enroll in JTPA and take advantage of the many services it offers as well. Since its introduction to the One-Stop Center this year, the opportunities within the Senior AIDES program have expanded through increased exposure to employment opportunities, and job search related workshops.

Having secured the necessary tools to compete in the job market, many past participants of the Senior Aides program have gone on to secure unsubsidized employment.

The Senior Aides Program not only benefits the mature worker, but also our community. Local nonprofit and government agencies provide on-the-job training while Senior Aides provide assistance to staff, and at the same time gain valuable hands-on work experience.

“The Senior Aides Program has given me training to be productive and self sufficient in this information age we live in.” Elcenia Dillard
Welfare-To-Work

The Department of Labor Welfare-to-Work (WtW) Grant was provided by the Balanced Budget Act of 1997 as an amendment to the Social Security Act. In August 1997, the State instituted the California Work Opportunity and Responsibility to Kids (CalWORKs) program.

“Dignity, pride, and self-confidence, are all words that describe how I felt when I got my first paycheck after moving from welfare to work.”  

Suzette Penson

South Bay Private Industry Council (SBPIC) received a little over $2.1 million to provide training services over the next three years to approximately 400 welfare recipients residing throughout Los Angeles County. Legislation targeted the use of WtW funds for services to participants who are long-term recipients of welfare that have specific barriers to employment, the hardest-to-serve and the hardest-to-employ.

The Los Angeles Regional Welfare-to-Work Collaborative was formed to effectively use resources and to create a more cohesive system in Los Angeles County. SBPIC took a leadership role in the formation of this regional collaborative because of its many years of experience effecting a working relationship with the Department of Public Social Services (DPSS) as an Intermediary contractor for the provisions of vocational and educational training.

The plan for the delivery of services through the existing One-Stop Workforce Development Centers, and satellite locations allowed participants access to a wide range of workforce development services including direct placement. When the referral of clients to the WtW program was halting, SBPIC initiated a “pilot” program to activate and accelerate referrals during the first two weeks of job club. These referrals were concurrently placed in Paid Work Experience and Vocational Training. This approach was soon adopted county-wide to allow for greater accessibility to WtW participants.

Early on, SBPIC also recognized that there might be some adverse impact on the “working poor” with the implementation of WtW, which created job opportunities for welfare recipients and not addressing the needs of the “working poor.” From lessons learned with the Employment Training Panel/ Welfare-to-Work project, SBPIC was prepared to develop partnerships that would stimulate activities.

SBPIC is one of the few SDAs in the State that met its Welfare-to-Work program goals for the first year of implementation. About 120 participants received WtW services which included: paid work experience, direct placement, upgrade training and on-the-job training. Because of its long-standing relationship with the DPSS, SBPIC was able to capitalize on its knowledge about the existing Greater Avenues for Independence (GAIN) program and immediately initiate WtW services.
Summer Youth Employment and Training Program

The South Bay Private Industry Council (SBPIC) Summer Youth Employment and Training Program (SYETP) keeps getting better each year. It exceeded the planned goal of 832 young people by serving over 900 youth residing in the cities of Inglewood, Hawthorne, Lawndale, Gardena, El Segundo, Redondo Beach, Hermosa Beach and Manhattan Beach. The SYETP provided work experience for youth age from 14 to 21 by placing them in jobs with public and private, nonprofit businesses located throughout the South Bay Community. Participants were able to enhance existing skills, develop new skills and explore new skills.

"The Summer Youth Program helped me to see that I can do anything that I want to with my life." Jorge Salazar

This past summer, SBPIC commenced its newest program—Swim Project 99. The youth participating in Swim Project 99 had the opportunity to learn basic principles and practices of successful life-guarding, accident prevention, leadership, decision-making and communication skills through the promotion and maintenance of a safe, organized and friendly aquatic environment.

A traditional favorite, the Theater Project, was again included in the SYETP program. About 50 youth were employed as actors, stage designers, choreographers, costume designers, lighting technicians, make-up artists, set designers and other theater related occupations. This year's production, West Side Story 2000, was a "must see" performance.

Popular among Hawthorne and Lawndale youth was the Fashion Show that has been presented for the last two years with clothes designed and sewn by the participants. The youth were excited to "show up" and "show off" at the Fox Hills Mall in a back-to-school fashion show sponsored by J.C. Penney's. Some of the youth participated in a video project where they learned camera handling, film processing and editing. Youth were assigned to do video interviews with prominent citizens and to produce infomercials, both valuable skills that can be used in job hunting or a career.

South Bay Private Industry Council Summer Youth Training and Employment Program youth were honored with awards for outstanding achievement at the September 16, 1999, SYETP closing ceremonies held at the Hollywood Park Casino and Pavilion. JoMarie Payton, effervescent mom of the Winslow household, CBS-TV show "Family Matters," addressed the attending youth on matters of interest to them. David Crippens, Senior Vice President of Educational Enterprises, KCET Television, Channel 28, served as the Master of Ceremonies.

The South Bay Private Industry Council thanks the businesses and organizations that provided work experience and opportunities for our youth.
Aerospace Network

As forecasts continued to portend dismal employment prospects in defense-related industries and in the wake of the continuance of defense spending cutbacks, it is highly unlikely that the majority of dislocated aerospace workers would be able to return to the aerospace industry in similar occupations or at similar wage levels.

“When I was laid off from Northrop Grumman I did not know how my life would change, but it got much better. I am grateful for the Aerospace Network.” Julius McDowel

In response to a continuing need, the South Bay Private Industry Council (SBPIC), administrative entity of the Private Industry Council Aerospace Network (PAN), submitted a proposal to the State for a request to the U.S. Department of Labor for National Reserve Funding to continue aerospace worker services in the Southern California region.

The grant was awarded in the amount of $15.1 million to serve approximately 4,200 dislocated aerospace and defense workers from companies that include Boeing, Raytheon, TRW, Northrop, Lockheed-Martin, Irvine Aerospace and El Toro Marine Corps Air Station.

During PAN I and PAN II participants were trained in demand occupations and subsequently entered employment that produced a 90% wage replacement. It is expected that the trends established with PAN I and PAN II will continue with PAN III. Since 1995 over 9,000 displaced aerospace workers have been served under the PAN project.

Through regional response to aerospace layoffs, and an established service system, Southern California Aerospace employers and workers are introduced to the Job Training Partnership Act (JTPA) and receive flexible and convenient services. The regional coordination of services provides advantages for the dislocated aerospace worker by leveraging resources of local cities, counties and Private Industry Councils. The PAN system effectively meets the job re-training and employment needs of dislocated workers while making the best use of public resources that address community issues on a broad scale.
Today, workforce development in America is under tremendous pressure to change the way it delivers service. Many workforce development service providers have been forced to review the way they conduct business, and many have concluded that new ideas, new goals, new ways of thinking are required to accommodate and meet the challenges of Welfare-to-Work, and the new Workforce Investment Act.

- Consolidation of programs within service delivery areas
- Expedient and accurate verification of Performance Outcomes
- Accountability, Optimize Customer Satisfaction
- Collaboration and participation with post-secondary education institutions
- An inter-jurisdictional voucher system
- Common methods for collection and distribution of data across wide and diverse service delivery areas.

The Intrastate Training Resource and Information Network (I-TRAIN) offers an interactive, user-friendly alternative to traditional workforce development service delivery.

Intranet & Internet Accessibility
I-TRAIN provides rapid response to the needs of a fast growing and changing workforce by providing an electronic, on-line, Regional Training Vendor Directory (RTVD) at the fingertips of any site with a computer and a telephonic communication interface. I-TRAIN connection is available at Job Training Partnership Act (JTPA) program sites, Employment Development Department (EDD) offices, and One-Stop centers. Connectivity is facilitated by a Frame Relay Network (FRN), or dial-up modem connection, or through the World Wide Web/Internet.

More Than Software
The data distributed electronically through I-TRAIN is procured year-round through an open Request for Qualification (RFQ) for Classroom Training Individual Referral (CTIR) training vendors. The RFQ was developed with the assistance of more than twenty procurement specialists and meets JTPA and EDD (Trade Act) requirements. Vendor schools no longer have to wait for a particular cycle for approval of an application, thus inclusion in the RTVD. A key feature of the approval process includes an on-site visit by a South Bay Private Industry Council (SBPIC) administrative staff with an industry expert. Approved vendors are monitored annually by SBPIC and partnering service delivery area staff. Monthly monitoring and evaluation meetings are held where monitoring outcomes are reviewed and the monitoring schedule is implemented. The regionalized monitoring system is efficient and develops a sense of ownership for participating partners.

I-TRAIN is currently marketed as the system for delivery of a statewide directory as required by the Workforce Investment Act. In progress is the transition of all remaining Intranet only information to the Internet browser based version, leading to the phase-out of the Intranet version.
Return on Investment Success!

The return on investment is $2.40 for every dollar spent.

Return on investment is determined by the successful training and job placement of unemployed individuals. The taxpaying public receives long-term benefits as confirmed by comparing the cost of training to the amount of money returned to the local economy. Return on Investment is calculated by using the entered employment rate and taxes paid by the job training participant to establish the gross economic gain to the community. This figure is then combined with the reduction in welfare funds expended. The costs of training are subtracted from the gross economic gain to determine the net economic gain.
Performance Standards Achieved

**Adult Follow-up Entered Employment Rate**
- Standard: 52.24%
- Performance: 63.60%

**Adult Follow-up Welfare Weekly Earning**
- Standard: $272.21
- Performance: $304.00

**Youth Employment Enhancement Rate**
- Standard: 49.33%
- Performance: 80.25%

**Adult Entered Employment Rate**
- Standard: 59.66%
- Performance: 80.85%

**Youth Entered Employment Rate**
- Standard: 89.41%
- Performance: 40.86%

**Title III Average Wage at Placement**
- Standard: $12.01
- Performance: $13.39

**Adult Follow-up Weekly Earnings**
- Standard: $205.95

**Adult Follow-up Welfare Entered Employment Rate**
- Standard: 67.51%
- Performance: 61.70%

**Title III Dislocated Worker Entered Employment Rate**
- Standard: 70.36%
- Performance: 80.15%

**Adult Average Wage at Placement**
- Standard: $7.56
- Performance: $10.00

**Older Worker Entered Employment Rate**
- Standard: $5.85%
- Performance: 67.00%

**Older Worker Average Wage at Placement**
- Standard: $6.01
- Performance: $9.96

Annual Report 98/99
Participant Enrollment & Fiscal Summary

1998/99 SUMMARY OF EXPENDITURES
Total: $14,854,515

Aerospace Program
IIA Summer Youth Program
IIA/IIA Adult Incentive Program
IIC Youth Program
Displaced Worker Program
IIA/8% Education Program
IIA Older Worker Program

1998/99 SUMMARY

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*YOUTH EMPLOYMENT COMPETENCY SYSTEM
1998/99 Participant Characteristics

Including Title II A Adult, IIC Youth and Older Workers

ALL TITLE III PROGRAMS

SUMMER YOUTH
“Reflection of Achievement”—4th Annual Alumni Breakfast
Sponsored by the South Bay Private Industry Council

“I am grateful for the opportunity that I have been given through the South Bay Private Industry Council.” PJ. Whitmore
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Gardena One-Stop Employment
& Business Center
16801 South Western Avenue
Gardena, CA 90247
310/217-9579

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Program Director

Dora Duran
Michele Dukes-Sponder
Maria Ferretti
Guadalupe Casca
Sandra Bourassa
Dorothy Hancock
Emma Williams

Inglewood Programs
Inglewood/El Segundo
Hawthorne/Lawndale

Inglewood One-Stop Career
and Education Center
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Inglewood, CA 90301
310/680-4040

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Operations Manager

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Renato Burchartz
Sheila Claveria
Lisa Goodrich
Dan Hansen
J. E. Jackson
Lazaro Inguanzo
Sheila Martin
Lynn McClendon
Corey McKnight
V. B. Miles
Carmen Navarro
Karl Pascacio
Paul Randaira
D. D. Thomas
Charmaine Springfield-Davis
Earline Watson

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310/219-8770

Lawndale Satellite
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Lawndale, CA 90260
310/412-8786

L. D. Sheen
Robert Alcutt
Sharon Gresham
Peggy Harris
Diane Mendez

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Des Walker
Frank Crown
Don Griffin
Lilly Rodriguez

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Executive Director

Peggy Aldridge
Employment Services Manager

Loleng Coluso
Blake Konczal
James “Jimmy C” Carradine
Rosemarie Sweeney
Velma Warmack
Beatrice King
Toni Rabani
Catherine Mosley
Tameisha Winfield
Tamika Hambrick
Jan Foster
Jackie Edwards
Francisco Carrillo
Lonna Certified
Ron Delahoussaye
Necosia James
Robin Scott
Bertha Hall
Sheryl Lal
Karmen White

Latoya Haynes
Stephanie Campbell
Victor Uy
Moises Godinez
Cyd Spikes
Imelda Segura
Tony Nguyen
Edward Osapo
Peggy Legras
Gwendolyn Dixon
Sonia Rojas
Tom Griffiths
David Nels
Sidney Smoot
Bebe Harrold
Patricia Douglas
Machelle Sanders
Maribel Rodriguez
Charles Douglas, Accountant
Classroom Training Providers

Academy Computer Technology
Academy Education Services
Adelante Career Institute
Advanced Education Services
Advanced Computing Institute
Advance Institute Of Health and Technology
Advanced Institute of Pest Technology
Advanced School of Driving
Alarm Communications Tech
American Auto Institute
American Career College
American College of Health Professional dba IEC College
American Institute of Electrology
American Institute of Health Sciences
American Poly Technical Institute
Amtech College
Appraisal Training Services, Inc.
Assert, inc.
Associated Technical College
Automotive Dealership Business Schools
Automotive Diagnostics
Basic Adult Spanish Education inc.
Brownson Technical School, Inc.
California Career Schools
California Health Institute, Inc.
California Institute of Customer Engineering
California Institute of Customer Engineering
Cal. Paramedical & Technical College
Camino Real Trucking & Business Career School
Career Academy of Beauty
Career Colleges of America
Career Colleges of America
Career Management Institute
Career Moves, Inc.
Career Networks Institute
Career Quest
Carlson Travel Academy
Carlyle College
Casa Colina Career Development Center
Casa Loma, College, Inc.
CDI College
CEB Technologies, Inc.
Oxnard Center for Employment Training (CET)
Riverside Center for Employment Training (CET)
Escondido Center for Employment Training (CET)
Indio Center for Employment Training (CET)
San Diego Center for Employment Training (CET)
Santa Maria Center for Employment Training (CET)
Temecula Center for Employment Training (CET)
Center for Health Education
Adancement
Central Medical Center Vocational School
Clarita Career College
Coastal Valley College
Collen O'Hara's Beauty Academy (Orange County)
Collen O'Hara's Beauty Academy (Santa Ana)
College of Instrument Technology
CompuCAD
Compu College (formerly ICS)
Computer Education Institute
Computer & Electronic Career Schools
Computer & Electronic Training Center
Computer Focus
Computer Institute of Technology
Concorde Career Institute - CB
Concorde Career Institute - SD
Contempo School of Beauty
Courtsey Career College
Creative Skills in Health Care Training
Crest Computer Institute
CSI, Bryant College A Corinthian School
CSI, Skadron College
CSU Dominguez Hills
Data Trans Institute
Discovery Training Center
DMC Automotive Training School, Inc.
Donald Vocational School
Dootson School of Trucking
Ednet Career Institute
El Camino College
El Camino College WPLRC
Enrique College
Excel Technical College
Executive Business Institute
Fashion Design Training Centers
Four-D-Success Academy, Inc.
Friendly Computer Networks, Inc.
Gaming Academy
GDS Institute of American Science
Gemology & Jewelry Institute Int'l
Gondarme Institute
Gouldson College
Golden State College
Hair California Beauty Academy
Harbor Medical College
Health & Career Institute, Inc.
Health Staff Training Institute
Healthcare Innovations, Inc.
Heller Associates Pacific, Inc.
Helms Group, The
Huntington College of Dental Technology
ILA Polytechnic Institute
Inet Versity
Infotech Communications Systems
Infotec EEP, Inc.
Institute of Computer Technology
College
Institute of Medical Studies
Institute of Network Technology
Intercoast College
International Academy of Cosmetology
International Air Academy, Inc.
International Bartenders School
International Career Development Center
International School of Cosmetology
International Technical Schools
International Vocational Schools
Internet Education Center
Ivy Dental Technology College
Ivy Education College
Jobs For Progress (SER) South Bay
Kelsey - Jenny College
Kensington College, Inc.
L & L Technical Training
LA Chapter - NTMA
LA College of Micro Technology
LA OIT Technical Institute
Ladera Career Paths
Lancaster Beauty School
Levin Training Centers, Inc.
LATIS Travel
Lee College
Liberty Training Institute dba CORDS
Maric College of Medical Careers
Medical Institute
Mexican American Opportunity Foundation
Modern Technology School of x-ray
Monterey Park College
Mt. San Antonio College
MTI
Net 10 Technology
Newbridge College, Inc.
New Horizons Computer Learning Center
North American Consultant
North American Computer Consultant
North American Heating and A/C Training Center
Northwest College Glendale
Northwest College Pasadena
Northwest College West Covina
NOVA / Edcorp Institute of Health Technology
Pacific College
Pacifico Employment Agency
Pilot Trucking
Platt College Ceritos
Platt College LA
Platt College Ontario
Platt College NB
Platt College RC
Practical Schools
Premiere Career College
Professional Business Academy
Professional Drivers Training School
QPE Technical Institute
Quality Assurance Service of N. America (QASNA)
Quest Education Corp. d.b.a.
Modern Technology College
Rands System, Inc.
Rane Technical Training Center
Right Way Computer Learning Centers
Right Way Computer Learning Centers
Rosemead Beauty College
Ross Business Institute
RWP Fiber Optics
San Diego State University Foundation
Sandler Sales Institute
School of Lock Technology
Security Officer Training Academy
Software Education of America
Southern CA Institute of Technology
Step One Training Institute
Summit Career College, Inc.
Supportive Vocational School
Sutter
T & R Hi - Tek Institute
Technology Dev Ctr
Technology In Demand
The New Los Angeles Automotive Training Ctr / LA Urban League
The Technical College
Todays Training Center
Travel Experts Training School
Travel & Trade Career Institute
Travel University International
Trav-L-World Agency & College
UC Irvine Extension
UC Riverside Extension
UCLA Extension
UCLA Graduate School of Mngt.
United Education & Computer College
United Education Institute, Inc.
United Truck Driving School
Universal Computing Institute
University of West LA
US Colleges of Health & Human Services
US Truck Driving School
Virginia Sewing Machine & School Center
Vortex Data Systems
Vortex Productivity Center
Warren College
West Coast Detective Training Academy
Westech College
Western Institute of Neuromuscular Therapy
Wolden Multimedia Institute
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