On behalf of the Board of Directors of the South Bay Workforce Investment Board we are proud to present this 2019-2020 Annual Report highlighting the accomplishments and extraordinary challenges the SBWIB faced and overcame during the pandemic to continue providing essential services and support to our community partners, businesses and individuals seeking training and employment opportunities.

During the first half of the fiscal year we continued to provide no cost career and business services in the traditional face to face mode through our One-Stop Business and Career Centers that serve 11 South Bay cities. Our Inglewood and Hawthorne Teen Centers as well as the SBWIB YouthBuild Center based in Lennox experienced increasing volumes of young adults utilizing our services.

When the COVID-19 Pandemic overtook our society and nation this past Spring, we immediately implemented CDC and Los Angeles County Health Department mandated safe distancing and work place hygiene etiquette protocols to protect our staff members and clients at each of our facilities since we were allowed to continue to operate as an essential service. Eventually, the SBWIB switched over to a virtual/social media platform to continue providing much needed support to displaced workers and businesses facing layoffs and closure due to the pandemic. Virtual Job Fairs were also initiated enabling hundreds of adults and youth to interface with employers safely.

Despite the challenges, the SBWIB provided vital services and support to over 83,000 individuals and business operators by the end of the fiscal year. Please enjoy the success stories and achievements included in this report.

We are extremely grateful for the hard work, dedication and perseverance each of our staff members demonstrated during this most difficult time. We are confident they will keep that “can do attitude” going forward and things will start improving in the near future.
South Bay Workforce Investment Board (SBWIB) offers training and employment opportunities for residents and expanded services for businesses in the Greater Los Angeles South Bay Region. Through our One-Stop Business and Careers Centers, residents are provided no cost educational and employment services that open doors to new opportunities for jobs and career advancement.

The SBWIB’s business assistance services help businesses to plan and develop strategies for hiring, onboarding and continued employee training, which many times can be supported with wage subsidy programs and other forms of assistance. SBWIB continues to set the standard for robust business collaboration and stakeholder partnerships.

The SBWIB service area encompasses eleven (11) South Bay cities including Inglewood, Hawthorne, Carson, El Segundo, Gardena, Hermosa Beach, Lawndale, Lomita, Manhattan Beach, Redondo Beach, and Torrance.

**Mission Statement**

Using the most cost-effective services, and demand driven strategies, our mission is to build a world-class workforce through strategic alliances with business, education and community partners.

**Vision Statement**

We will promote an innovative workforce development system that supports job retention and creation, and accelerates economic growth in the South Bay region.
The One-Stop Business and Career Centers connect adult and youth to an array of quality employment, education and training services at convenient locations throughout the South Bay, all without charge.

Services are also provided to small and large local businesses by linking them with qualified applicants allowing job seekers to find employment.

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Funding Sources & Program Expenses
FY 2019 - 2020

Employment Rate

- Goal: 71.4%
- Performance: 71.9%
- Success Rate: 108.34%

Average Wage Earnings Per Hour

- Adults: $22.35
- Dislocated Workers: $31.06

Retention Rate

- Goal: 71.5%
- Performance: 70.1%
- Success Rate: 109.15%

Key Legend

- LA County Department of Public Social Services
- WIOA Grants (Workforce Innovation and Opportunity Act)
- Other Funding: Contracts with Cities, Colleges, other Workforce Investment Boards or other nonprofits
- Special Projects: Specific State Grants from EDD or BSCC
- Federal Funding: Youth Build from DOL

Total Economic Return From One-Stop Centers

Cost Effectiveness

The SBWIB’s funded programs for adults provided a return on investment of $5.68 for every federal dollar spent and for the Dislocated Worker Program, the return on investment was $8.06 for every federal dollar spent. This is an average return on investment of $6.90 between the two programs.

The return on investment is determined by measuring the amount of funds invested into training and job placement for unemployed individuals. This figure is then compared to the employment rate and taxes paid by those individuals after receiving unsubsidized employment.

By comparing the cost of job placement to the amount of wages earned and taxes paid by those receiving employment, it is evident that the taxpaying public receives long-term benefits from economic gains returned to the economy.

Visits to the South Bay One-Stop Business & Career Centers

83,297
Los Angeles Basin Region (LARPU) Prison to Employment Program

The Prison to Employment Program (P2E) is a part of former CA Governor Jerry Brown’s 2018 plan to allocate $37 million in resources to address challenges facing individuals exiting incarceration. P2E is an initiative created to strengthen the linkages between the workforce and reentry services in the state’s 14 labor regions. The goal of Prison to Employment is to provide resources for direct services, supportive services and employment opportunities to the formerly incarcerated and justice-involved individuals reentering the workforce.

SBWIB was selected to serve as the P2E lead for the Los Angeles Basin region and to coordinate services for the seven Workforce Development Boards in the county. This program creates designated “Reentry Hubs” throughout fifteen different America’s Job Centers of California (AJCC) locations in the region. These Hubs provide collaborative partnerships with vocational training, pre-apprenticeships, and transitional subsidized employment (TSE) to ensure career pathways and positive alternatives are available for this population.

To date, the Prison to Employment Program has successfully exceeded expectations with over 800 participants enrolled in the first year alone, surpassing the targeted goal of serving 705 individuals by 2022.

Larry Miranda
Success Story

Larry Miranda Jr, a low-income individual on Parole, was referred to South Bay Business and Career Centers-Inglewood in September. After attending a WIOA orientation, he was enrolled in the Prison to Employment Program to access specialized services in preparation for his transition and reintegration into the workforce.

Due to his limited work experience following a 20-year life sentence, he, along with his career counselor, successfully developed an individual employment plan, which included obtaining occupational skills training in Commercial Truck Driving. Despite challenges associated with the pandemic and limited services from the DMV, Mr. Miranda successfully completed the classroom component of the program, met all behind-the-wheel DMV requirements, and obtained his Class A Commercial Truck Driving License.

Mr. Miranda was selected for an assistant instructor position with an intent to hire upon completion of his 300 hours. Less than one year from his release from a state facility, his goals quickly changed and now include becoming a Truck Driving Instructor to help others find meaningful career paths and make a successful reintegration into the community.

Lina Santos
Success Story

Hawthorne resident, Lina Santos, was completing a supervised release program required by US Federal Probation to assist her reintegration back into the workforce. Prior to her conviction, Lina had obtained education and work experience in accounting and finance. However, due to the nature of her conviction, and her requirement to disclose her conviction prior to obtaining employment, securing a job was posing a great challenge.

Lina was referred to our One-Stop Center where she was enrolled in the Homeless Opportunity for Meaningful Employment program to access specialized services for her transition into the community. Working with her career counselor, Lina was assigned a position providing administrative support to warehouse operations at Gardena-based, Singla Spices, through a 300-hour subsidized Paid Work Experience program.

Upon completion of the program, she successfully secured a permanent position with the same company.

I am grateful for the support received from AJCC staff during my transition. Despite the perceived barriers, I am grateful for the opportunities and assistance with reentering the workforce in a professional and administrative capacity.

S
ometimes life will put you in the direction you least expect. With this second chance at I

l

ife and freedom, I carry with me the consequences of my past which motivate me to be grateful and always steer myself in the right direction.”
Capital Projects:

enhance the South Bay and regional economy.

women-owned, disadvantaged and disabled businesses to continue to infuse capital projects with small, minority, SBWIB, in collaboration with PDA Consulting Group, will construction jobs.

explore careers in construction and be placed into viable Entertainment’s 298 acre complex and LA Metro/LAWA, Working with such major projects as SoFi Stadium & high paying careers for our residents.

gap by supplying skilled labor for key local projects and Program (CUPP) continues to close the supply and skills Now in its third year, the Construction & Utilities Pathways Program (CUPP) continues to close the supply and skills gap by supplying skilled labor for key local projects and high paying careers for our residents.

Working with such major projects as SoFi Stadium & Entertainment’s 298 acre complex and LA Metro/LAWA, allows our area veterans, minorities, women, and youth to explore careers in construction and be placed into viable construction jobs.

SBWIB, in collaboration with PDA Consulting Group, will continue to infuse capital projects with small, minority, women-owned, disadvantaged and disabled businesses to enhance the South Bay and regional economy.

Capital Projects:

- SoFi Stadium to be completed March 2021
- Entertainment. Housing and Retail to be completed in phases
- LA Philharmonic Children’s Orchestra center attainment 148%
- Metro Purple Line Expansion
- LAX People Mover/Rental Car Facility
- LA Clipper Arena

SERW Pathway Program

The SBWIB, through its Inglewood One-Stop AJCC, established the Security Entertainment Retail Vocational Program (SERV) to supply a pipeline of qualified candidates by providing support services, access to training and employment in the service industry with a huge emphasis on the thousands of workers needed for Event and Game Days. The SoFi team has partnered with Inglewood One-Stop’s SERV program to provide training and job placement for individuals seeking employment and has been gracious enough to host tours and attended several virtual job fairs and hiring events including our Recent Youth Virtual Job Fair.

Trainings utilize SBWIB’s Blueprint for Workplace Success curriculum, now with the new implemented Customer Service curriculum designed for this project, to assist job seekers develop work readiness skills. To date thousands of local residents have attended the biweekly SERV Zoom Info Sessions and several hundred have been referred to apply with SoFi Stadium and its contractors, with hundreds of individuals hired and climbing daily.

Jose Javier Gomez
SUCCESS STORY

Inglewood resident, Jose Gomez visited our One-Stop Center and attended our Construction and Utility Pathway Program (CUPP) Orientation after being referred to us by the California Department of Corrections and Rehabilitation, following his release from prison after serving a 26-year sentence.

While incarcerated, Jose participated in various In-Prison Vocational Training Programs, including a welding program. However, he lacked industry recognized credentials upon his release. His eagerness to work and desire to acquire new skills was instantly perceived by his career counselor and construction partners. Jose was sponsored into the local Iron Workers Union – 433 via Bumgarner Construction and dispatched to the SoFi stadium project in the City of Inglewood as a journeyman-in-training with an hourly wage of $45.25.

I am grateful for the support I received from the CUPP program and my parole agent.

The Intrastate Training Resource and Information Network (iTrain)

Since 1995 when the SBWIB implemented I-TRAIN as a way for clients to access services in a more convenient and user-friendly way, while alleviating the duplication of procurement, monitoring and evaluation, modifications have been made to take advantage of changing technologies.

And now during the era of the COVID-19 pandemic the use of virtual social media platforms is enabling training providers to assist clients in the most effective way. Ninety percent of the SBWIB’s training provider network is providing virtual training.

Here is a list of what is new with the upgraded I-TRAIN from the original (Legacy) System to a more user friendly version that makes it easier to find providers and case managers:

- Easy search for training providers
- Note feature for case managers that are part of the I-TRAIN network to be able to view.
- Cost and program comparison for a more informed consumer choice.
- Mapping to locate schools in the consumers area
- Consumer report card – showing performance outcomes per program with the ability to select an unlimited number of comparisons
- Video tutorials were added for the training providers to assist them in completing the application
- Contact information for our contracts department to assist with application questions
- PDF applications that are easily fillable and can now be submitted via email.

5,803
Job Seekers attended CUPP bi-weekly orientations since inception

974
Apprenticeships Facilitated

830
Job Seekers attended SERV bi-weekly orientations

116
Employed
Fifty-five-year-old veteran and Torrance resident, Ron Allen, was in desperate need of employment after being unemployed for more than five months. He visited our One-Stop Center and went through an assessment process to identify the opportunities and assistance the One-Stop Center could provide.

With the help of his case manager, he applied to multiple jobs and was immediately contacted by employers. He landed a job within a week at ASC Protection as an Executive. The position offered Ron a great compensation package and a balanced work/life schedule.

**Ron Allen**

**SUCCESS STORY**

Fifty-five-year-old veteran and Torrance resident, Ron Allen, was in desperate need of employment after being unemployed for more than five months. He visited our One-Stop Center and went through an assessment process to identify the opportunities and assistance the One-Stop Center could provide.

With the help of his case manager, he applied to multiple jobs and was immediately contacted by employers. He landed a job within a week at ASC Protection as an Executive. The position offered Ron a great compensation package and a balanced work/life schedule.

"You can’t go wrong checking out the free services that are available at the Torrance One-Stop,” Robert said. “You can gain valuable skills and get a lot of job opportunities thanks to the staff.”

-Robert Devers

**Greater Avenues for Independence Program (GAIN)**

The GAIN program, funded by the Los Angeles County Department of Public Social Services (DPSS), is designed to provide CalWORKs participants a path to self-sufficiency and independence through employment-related services. Services consist of job searching, job retention, and moving on to higher paying jobs.

**Homeless TSE Services**

Despite the challenges of the COVID-19 pandemic, the four South Bay One-Stop Business & Career Centers have implemented safe work protocols to continue providing homeless services to individual adults, families, and veterans in 11 South Bay cities. Among the services and support provided are on the job training, counseling, job placement and other related services.

Homeless individuals who are GAIN participants are receiving additional employment services throughout LA County.

**Transitional Subsidized Employment Program (TSE)**

One of the more effective programs the SBWIB has provided to help individuals overcome barriers to employment is the Transitional Subsidized Employment (TSE) program for the Los Angeles County Department of Public Social Services.

TSE participants receive fully supervised and paid work experience and paid on the job training with the goal of enabling them to secure unsubsidized employment after completing their work assignment.
**Business Services**

The impact of the novel coronavirus (COVID-19) on the economic vitality and workforce of the greater South Bay area affected companies large and small as they were required to close or minimize business hours, which led to layoffs and furloughs of their employees. The SBWIB and its South Bay One-Stop Business & Career Centers adapted their operations to continue to support job seekers and employers in search of no cost services.

**Rapid Response**

SBWIB’s Rapid Response Team of professionals are ready to act quickly upon notice that a local company is considering a layoff or closure. With the unknown affect of the coronavirus and for the safety of the public, the SBWIB adapted procedures to serve companies in need.

- **280 Number of Businesses Affected**
- **23,000 Number of Employees Affected**

**Layoff Aversion**

The SBWIB has the ability to help minimize the impact or possibly even avert business layoffs due to economic constraints or under-trained incumbent workers.

Working with SBWIB Rapid Response professionals, businesses can connect with services or incentives that are available at the local, state and federal levels.

Services such as employee training and funding to upgrade employee skills, creation of customized services, tax relief opportunities, and other business solutions and incentives can be accessed.

**Dislocated Worker**

The Dislocated Worker programs along with the South Bay Rapid Reemployment project assists dislocated workers and veterans who have been laid off or separated from the military to receive employment and job training services.

Dislocated workers are provided comprehensive employment services tailored to include retraining, if needed, career counseling and placement assistance.

- **681 Participants Served in Dislocated Worker Programs**
- **23,000 Number of Employees Affected**
- **280 Number of Businesses Affected**

**Employment Training Panel (ETP)**

**Funding Available to Train Your Employees**

Businesses in the manufacturing and healthcare industries needing funding support for training currently employed and/or newly hired workers and individuals, can take advantage of the SBWIB/Employment Training Panel (ETP) Program.

ETP is a business and labor-supported state agency funded by Employment Payroll Taxes paid by California employers. Small businesses are also eligible for funding to support employee training.

The SBWIB/ETP collaboration has helped facilitate the paid training of more than 500 people primarily in the manufacturing sector with an average salary of over $35/hour.

**SoFi Stadium**

SoFi Stadium in Inglewood turned to the South Bay Workforce Investment Board’s Inglewood One-Stop Center to establish the Security Entertainment Retail Vocational Program (SERV). The program supplies a pipeline of qualified candidates to the Stadium by providing support services and access to training and employment in the service industry. The program has a huge emphasis on the thousands of workers needed for event and Game Days.

The SoFi team has been gracious enough to host tours and attend several virtual job fairs and hiring events, including our recent Youth Virtual Job Fair.

To date, thousands of local residents have attended the biweekly online SERV Zoom Info Sessions and hundreds have been referred to apply for jobs with SoFi Stadium and its contractors.

**Funding Available to Train Your Employees**

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The SBWIB/ETP collaboration has helped facilitate the paid training of more than 500 people primarily in the manufacturing sector with an average salary of over $35/hour.

**South Bay One-Stop** offers great programs, services and support for anyone undergoing career transition, regardless of your job type, skills/ experience level or background. The staff is knowledgeable, very helpful and provide useful insight. I would encourage anyone to take advantage of their services.

**Servicon**

Recognized by the Los Angeles Business Journal as a “Best Place to Work,” Servicon enjoys an outstanding, 97 percent employee retention rate. Servicon was founded on its expertise in providing specialized janitorial and custodial services to many sectors including Healthcare, Aerospace, & Biotech.

The company has been a long-time partner and supporter of the South Bay WIB and the South Bay One-Stop Business & Career Centers in Inglewood. They have utilized many of the services provided by the One-Stop to hire their employees. The One-Stop Center screens and vets applicants before they are referred, consequently, Servicon has looked to the South Bay WIB as a reliable resource for qualified candidates to meet their hiring needs.

**South Bay Workforce Investment Board 2019 - 2020 Annual Report**
Aero-Flex and Bio-Flex Pre-Apprenticeship / Apprenticeship Programs

Aero-Flex and Bio-Flex are career pathway apprenticeship programs designed by employers to assist them with their workforce development pipeline needs, using both apprenticeship and pre-apprenticeship pathways. The programs are focused on the Aerospace and Bioscience industries and are customizable to meet employer-specific workforce training and production requirements and can also be tailored to the specific needs of individual participants.

Virtual Pre-Apprenticeship Opportunities now available within the Aerospace or Bioscience Industry

With the success of a flexible training model and the innovative work of the SBWIB team, a virtual option for pre-apprenticeship was developed. This was done in response to COVID and the need to provide a remote option for pre-apprenticeship.

The curriculum provides a viable way for pre apprentices to pursue their career exploration goals, while expanding the opportunities available to more participants and employers.

The Bio-Flex Apprenticeship program, developed by a consortium of Bioscience industry partners and sponsored by the SBWIB, has now been registered with the U.S. Department of Labor and the Department of Apprenticeship Standards. The occupations registered are:

- BIO-MANUFACTURING TECHNICIAN (aka Production Technician)
- BIOMEDICAL EQUIPMENT TECHNICIAN (aka Biomedical Maintenance Technician)

The team is now working on registering two additional occupations called, Quality Assurance Specialist and Lyophilizer Technician.
Christopher Martinez, twenty-five-year old SBWIB YouthBuild senior and father of two children, was welcomed into the SBWIB YouthBuild Program for an alternative education after challenges in traditional school. SBWIB YouthBuild offered Christopher opportunities and hope to accomplish his goals no matter how many times it seemed difficult. Christopher felt the SBWIB YouthBuild staff cared about the students, providing him the skills to regain interest in his education and not give up on himself.

Christopher has signed up to take the Armed Services Vocational Aptitude Battery test, he will review his options in the military and alternatively pursue a welding certificate.

Isabel Aguallo, a youth participant and CalWORKs recipient from Carson, was referred to our One-Stop Center for job search assistance. She was seeking employment to assist her grandmother financially, who was raising her alone.

Isabel was enrolled into the “Fit for Gold” Program where she was introduced to various workshops including resume assistance, job shadowing, company tours and career fairs.

She received leadership and mentor coaching, life skills guidance, financial literacy, financial aid training, college bound seminars and tutoring assistance. She successfully completed both Blueprint I and Blueprint II work readiness training and was awarded a Gold Level Certification. She completed 120 hours of paid work experience where she exercised the leadership skills she had recently learned to mentor youth in her community at Carson Park. Isabel has successfully graduated from high school with a 4.09 GPA and will be attending California State University, Fullerton.

“I want to thank the people that helped motivate me in graduating. My mom, dad and brother for sticking through and believing in me even when I was having a hard time believing in myself. My wife and kids were the main reason I decided to go back to school.”

The Carson One-Stop Career Center helped me gain work experience and taught me to be on time. The staff welcomed me and explained everything I needed to know to get started, which made me feel part of the community.”
Virtual Learning Ambassadors

The SBWIB’s ongoing support of schools and paid internship programs for youth ages 16-24 has resulted in the development of the Virtual Learning Ambassador (VLA) program that enables qualified youth to earn up to $1,800 as they support elementary/middle/high school students, teachers and parents who need assistance adapting to a digital presence during COVID-19.

VLA applicants living within the SBWIB’s service area that includes 11 South Bay cities submit an interest form and then are contacted and interviewed by case managers with the assistance of Lead Virtual Learning Ambassadors. Special attention is given to youth who demonstrate initiative and deemed fit for the role according to the quality of their responses to interview questions, their proven leadership capabilities, familiarity with learning platforms and in some instances, their academic performance.

The program is being administered by the South Bay Workforce Investment Board’s youth team, which has a goal of enrolling 50 – 60 youth in the program utilizing Youth at Work, WIOA and Youth Reinvestment Grant funding. Successful applicants receive 20 hours of paid training and 100 hours of paid work experience.

Youth Development Council Committee

Committee Members

Patricia Donaldson,
Youth Development Chair,
Active Security Solutions, Inc.

Ruthi Davis,
Youth Development Chair, Lawndale Chamber of Commerce/Economic Development

Dr. Seher Awan,
Los Angeles Southwest College

Alicia Bunton,
Los Angeles County Probation Department

Maria Camacho,
Los Angeles Rams

Billy C. Campbell,
The Campbell Agency,
Allstate Insurance Company

Alda Cerda,
Centinela Youth Services, Inc.

Eric Davis,
Department of Rehabilitation/Los Angeles South Bay District Bay Cities Branch

Tom Fitzwater,
MTC Los Angeles Job Corps

David Fleck,
Behavioral Health Services

Chief Mark Fronterotta,
Inglewood Police Department

Dr. Betsy Hamilton,
Lawndale School District

Dr. Atlas Helaire,
Southern California Regional Occupational Center

Chief Michael Ishii,
Hawthorne Police Department

Kalyinn Holt Jackson,
Hawthorne High School

Dr. Steven Keller,
Redondo Beach Unified School District

Dr. Otto W. K. Lee,
Los Angeles Harbor College

Tamala Lewis,
Dignity Health Sports Park

James M. Limbaugh, Ph.D.,
West Los Angeles College

Dr. Dena Maloney,
El Camino Community College

Dr. Tim Stowe,
Torrance Unified School District

Veldafern McElroy,
Parent Representative

Rabbi Yossi Mintz,
The Friendship Foundation

Dr. Melissa Moore,
El Segundo Unified School District

Dr. Helen Morgan,
Hawthorne School District

Dr. Gregory O’Brien,
Centinela Valley Union High School District

Irving Pacheco,
Century Center for Economic Opportunity, Inc.

J. Kim McNutt,
California State University Dominguez Hills

Scott Price,
Lennox School District

Michael Richardson,
SKANSKA

Michael Romero,
Los Angeles Unified School District

Dr. Blace Silvers,
Wiseburn Unified School District

Hilda Shofani,
Le Pain du Jour Bakery

Dr. Erika Torres,
Inglewood Unified School District

Bruce Young,
Inglewood Park Cemetery

Alternates

Dr. Lawrence Bradford,
Los Angeles Southwest College

Ebony Pearson,
MTC Los Angeles Job Corps

Jennifer Harris,
Behavioral Health Services

Cinder Eller,
Inglewood Police Department

Jorge Arroyo,
Lawndale School District

Jennifer Pesavento,
Southern California Regional Occupational Center

Captain Julian Catano,
Hawthorne Police Department

Dr. Anthony Taranto,
Redondo Beach Unified School District

Erica Mayorga,
Los Angeles Harbor College

Mr. Ross Miyashiro,
El Camino Community College

Robin Dreizler,
El Camino Community College

Dr. Wayne Duio,
Torrance Unified School District

Nina Patel,
The Friendship Foundation

Linal Harada,
El Segundo Unified School District

David Malchok,
Hawthorne School District

Mr. Brett Waterfield,
California State University Dominguez Hills

Ms. Silvia Alvarez,
California State University Dominguez Hills

Alma Kimura,
Los Angeles Unified School District

Dr. Michelle Castelo Alferes,
Inglewood Unified School District

Dr. Reginald Sirs,
Inglewood Unified School District

20th Annual Blueprint for Workplace Success

Virtual Job Fair

350 Registered Job Seekers
70+ Active Job Seekers Per Presentation
12 Employers
20 Professional Speakers
The South Bay FIBER Network

The South Bay Workforce Investment Board (SBWIB), in partnership with the South Bay Cities Council of Governments, cities in the South Bay, and many partners and stakeholder throughout the region, have completed the new South Bay FIBER Network (SBFN) after nearly five years of planning and construction. The SBFN is a broadband internet Fiber ring that connects cities in the region to the network.

...The term broadband commonly refers to high-speed Internet access...

We feel this project was central to the health of the local economy and an important step toward eliminating the digital divide for the populations we serve. Investing in broadband infrastructure and ensuring businesses have the tools they need to stay competitive and be successful encourages innovation, economic growth and creates jobs. The development of this network is a monumental achievement for the region and testament to the type of collaboration that is possible among our partners throughout the South Bay. The SBWIB is proud to have been able to provide the initial seed funding to get the project off the ground.”  

Jan Vogel, SBWIB Executive Director.

Bio-Flex is hands on; you’re really applying your knowledge. You learn about it in high school, the basics of compounds and all the elements, but you really don’t get to see it put to work until you join the Bio-Flex program.”

- Bio-Flex Graduate Aria Fulton

I am doing something that I enjoy and I think having that prestigious internship on my resume really helped seal the deal of my new occupation.”

– Garrett Horton, Youth Services Participant

I am so grateful for the support received from the center. I am always available to tell others about my experiences and highly recommend your programs to anyone in need.”

– Rodney Hironymous Dislocated Worker Participant

For more information visit:  
www.sbwib.org/broadband
South Bay Workforce Investment Board

Executive Committee
Wayne Spencer, Board Chair & Board Officer, Executive Committee, Spencer 4 Hire Security
Patricia Bennett, Board Secretary, Executive Committee & One-Stop Policy, P & J’s Unique Book-keeping & Tax Services
Maria Camacho, One-Stop Chair, Executive Committee, One-Stop Policy & Youth Development Council, Los Angeles Rams
Patricia Donaldson, YDC Chair, Executive Committee, Youth Development Council & One-Stop Policy, Active Security Solutions Inc.
Glenn Mitchell, Board Vice-Chair & P & E Chair, Executive Committee, Performance & Evaluation, Gardena General Insurance Agency
Glenon Mitchell, Board Vice-Chair, Executive Committee & Performance & Evaluation, Gardena General Insurance Agency
Mohammad Naser, B & E Chair, Executive Committee & Business, Technology & Economic Development, Centinela Hospital Medical Center

Board Members
Ruth Davis, Vice Chair YDC, Youth Development Council, Lawndale Chamber of Commerce/Economic Development
Billy C. Campbell, Youth Development Council, The Campbell Agency, Allstate Insurance Company
Ken Gomez, One-Stop Policy, Employment Development Department
Sarah Gonzaga, One-Stop Policy, SEIU Local 2015
Ray Grothaus, One-Stop Policy, Republic Services, Inc.
Dr. Wayne Diulio, Youth Development Council, Torrance Adult School
Mike Hartiel, Business, Technology & Economic Development, Southern California Gas Company
Faisal Hashmi, Business, Technology & Economic Development, Farmers & Merchants Bank
Jeffrey R. Jennison, Performance & Evaluation, Watson Land Company
Donald Ford, Business, Technology & Economic Development, Education Management LLC
Josh Lafarga, Performance & Evaluation, Laborers’ International Union of North America, Local 1309
Tom Bakaly, Business, Technology & Economic Development, Beach Cities Health District
Tina Benker, Performance & Evaluation, Bachem Americas, Inc.
Terry Cordova, Performance & Evaluation, E&B Natural Resources
Mike Costigan, Performance & Evaluation, IBEW Local 11
Lily Craig, Business, Technology & Economic Development, Chevron Products Company
Dr. Wayne Diulio, Youth Development Council, Torrance Adult School
Jeremy Diaz, Performance & Evaluation, UA Plumbers Local 78
David Fleck, Youth Development Council, Behavioral Health Services
Rolando Guel, Business, Technology & Economic Development, Farmers & Merchants Bank
Shawn Jenkins, Performance & Evaluation, Watson Land Company
Janice Jimenez, Business, Technology & Economic Development, Chevron Products Company
Dr. Donald Ford, Business, Technology & Economic Development, Education Management LLC
Faisal Hashmi, Business, Technology & Economic Development, Farmers & Merchants Bank
Jeffrey R. Jennison, Performance & Evaluation, Watson Land Company

Board of Directors

Alternates
Constance Turner, Business, Technology & Economic Development, Economic Development Services/SoCalEddion
Sorah Hange, One-Stop Policy, Department of Rehabilitation
Theresa Aly, Youth Development Council, El Camino Community College
Joshua Young, Performance & Evaluation, UAPA Plumbers Local 78
Jennifer Harris, Youth Development Council, Behavioral Health Services
Yolanda Dodd-McCoy, One-Stop Policy, Employment Development Department
Dr. Jessica Copeland, One-Stop Policy, SEIU Local 2015
Jeffrey R. Bennett, Business, Technology & Economic Development, Gardena Memorial Hospital
Tracy Thomas, Performance & Evaluation, West County GAIN - Region I
Valerie Flood, Performance & Evaluation, West County GAIN - Region I
John Zhuang, Business, Technology & Economic Development, BYD (Build Your Dreams) America
Pat Farenas, Business, Technology & Economic Development, FCL Logistics, LTD.
Dr. Jean Shankweiler, Youth Development Council, El Camino Community College

2019 - 2020 Annual Report
In October, the SBWIB in partnership with El Camino College, hosted the inaugural Warrior Jobs Career Education Hiring Event on the El Camino College campus. Well over 600 students were in attendance to speak with 64 employers.

The Inglewood Teen Center celebrated its sixth anniversary in October. Those in attendance included students, parents, community civic leaders, Teen Center partners, as well as SBWIB Board members and staff. The Hawthorne and Inglewood Teen Centers were closed to the public.

The California Employment Development Department (EDD) awarded the SBWIB a $995,500 grant to provide immediate job placement and training assistance to 180 COVID-19 related displaced and laid-off workers in the South Bay region over the next year.

Prior to the onslaught of the COVID-19 outbreak, the SBWIB partnered with the City of Inglewood, the Inglewood/Airport Area Chamber of Commerce and local businesses to conduct the 39th Annual Job Shadow Day, which allowed more than 160 high school students to learn pre-employment skills and connect with professionals.

Early in March, the SBWIB co-sponsored Centinela Valley Union High School District’s 3rd Annual Career Fair that was attended by 430 high school 11th and 12th graders from the District.

The SBWIB provided funding to help the Hawthorne High School of Manufacturing & Engineering gather materials to begin manufacturing surgical mask ear savers in an effort to support local frontline healthcare workers and first responders during the COVID-19 pandemic.

The SBWIB also coordinated the delivery of thousands of bags to Centinela Valley Union High School District and Lawndale Elementary School District for their Grab & Go Meal Programs. Under these programs, thousands of breakfast and lunch meals are distributed daily to students and families. During the quarter there were 75,523 in person and online visits to our South Bay One-Stop Centers; 330 youth visited the Hawthorne and Inglewood Teen Centers.

SBWIB and El Camino College were awarded a $500,000 California Apprenticeship Initiative grant to register three apprenticeship occupations with the Department of Apprenticeship Standards and to enroll 50 apprentices.

Fourth Quarter

Under the SBWIB supported “Inglewood Community and Regional Engagement Violence Intervention Prevention Project”, 102 at-risk youth were enrolled and received diversion and intervention services. Of those, 75 completed pre-employment training and received paid internships.

SBWIB was awarded grants of $995,500 and $800,000 by the Employment Development Department this quarter to provide immediate job placement and training assistance to 325 COVID-19 related displaced and laid off workers in the South Bay region over the next year.

During the quarter, SBWIB received a total of 231 WARN notices from South Bay area employers indicating 22,671 individuals were being laid off due to the coronavirus. The Rapid Response Team provided webinars and virtual assistance services to the employers and the dislocated workers.

The U.S. Department of Labor awarded a SBWIB-led coalition a $1.3 million YouthBuild grant to support academic, occupational skills and leadership training for at-risk off school youth in the South Bay.

In June, more than 350 youth and young adults registered and participated in the SBWIB’s first virtual Blueprint for Workplace Success Job Fair. Youth participants were able to speak live with representatives from 20 area employers and submit pre-recorded 30 second speeches showcasing their skills.

At the end of the 2019-2020 program year, the SBWIB recorded 83,297 visits to its four One-Stop Centers. The Hawthorne and Inglewood Teen Centers provided virtual assistance to 277 youth. Rapid Response services were provided to 3,893 individuals at 36 South Bay area companies who were affected by layoffs/closures due to COVID-19.

The SBWIB’s Construction and Utilities Pathways program (CUPP), a construction pre-apprenticeship program, held orientations that included 472 job seekers. Under these programs, thousands of job seekers were enrolled and provided with diversion and intervention services.

At total of 304 youth from the South Bay region were enrolled in the WIOA year-round Youth Program. These individuals received pre-employment Blueprint for Workplace Success training and access to free occupational skills training based on their career interest.

Our totals for the first quarter reflected 25,751 visits to our South Bay One-Stop Business and Career Centers and 350 youth visited the Hawthorne and Inglewood Teen Centers during the first quarter.

The Los Angeles County Board of Supervisors recognized the first graduates of the SBWIB’s Bio-Flex Pre-Apprenticeship (BFPA) program at a special breakfast reception and formal board presentation in October.

The South Bay Workforce Investment Board’s 24th Annual Awards Ceremony was held in October 2019. Los Angeles County Second District Supervisor Mark Ridley-Thomas, was presented with the SBWIB’s highest award, the Esther Williams Award of Excellence. The Awards Ceremony celebrated the outstanding accomplishments of the workforce development community.

Our totals for the second quarter reflected 51,442 visits to our South Bay One-Stop Business and Career Centers; 377 youth visited the Hawthorne and Inglewood Teen Centers during the second quarter.

The impact of the novel coronavirus (COVID-19) on the economic vitality and workforce of the greater South Bay area affected companies large and small as they contemplated closures, layoffs and furloughs for their employees. The SBWIB’s four One-Stop Centers began offering services virtually and accepting in-person meetings by appointment only for the safety of the public and staff. The Hawthorne and Inglewood Teen Centers were closed to the public.

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It is safe to say that this 2019-2020 program year was by far one of the most challenging time periods any of us have experienced in our public and personal lives. But thanks to our community partners and supporters throughout the 11 cities that comprise the SBWIB’s service area, we were able to continue to maintain an innovative workforce development system that supports job retention and economic growth in the South Bay Region.

We thank our elected officials at the local, state and national levels for the support and faith they have in our mission to use the most cost-effective services and demand driven strategies to build a world class workforce through strategic alliances with business, education and community-based partners.

Our thanks and gratitude is also extended to the members of our board of directors and those individuals who serve unselfishly on our advisory boards and committees and participate in our special events throughout the year. We could not have continued our record of achievements without all of you.

Thank You to Our Local City Partners